

## PRIVACY POLICY

#### Introduction

Origination Marketing Pty Ltd, recognise that your personal information is important to you. Being an Australian owned and operated organisation, Origination Marketing Pty Ltd, is bound by the Australian Privacy Principles as set out in the Privacy Act 1988 (Cth) which set clear standards regarding these activities.

This website is owned and operated by Origination Marketing Pty Ltd and will be referred to as "We", "our" and "us" in this Internet Privacy Policy. By using this site, you agree to the Internet Privacy Policy of this website ("the website"), which is set out on this website page. The Internet Privacy Policy relates to the collection and use of personal information you may supply to us through your conduct on the website.

We reserve the right, at our discretion, to modify or remove portions of this Internet Privacy Policy at any time. This Internet Privacy Policy is in addition to any other terms and conditions applicable to the website. We do not make any representations about third-party websites that may be linked to the website.

We recognise the importance of protecting the privacy of information collected about visitors to our website, in particular, information that is capable of identifying an individual ("personal information"). This Internet Privacy Policy governs the manner in which your personal information, obtained through the website, will be dealt with. This Internet Privacy Policy should be reviewed periodically so that you are updated on any changes. We welcome your comments and feedback.

### **Personal Information**

Personal information about visitors to our site is collected only when knowingly and voluntarily submitted. For example, we may need to collect such information to provide you with further services or to answer or forward any requests or enquiries. It is our intention that this policy will protect your personal information from being dealt with in any way that is inconsistent with applicable privacy laws in Australia.

Use of Information Personal information that visitors submit to our site is used only for the purpose for which it is submitted or for such other secondary purposes that are related to the primary purpose, unless we disclose other uses in this Internet Privacy Policy or at the time of collection. Copies of correspondence sent from the website that may contain personal information are stored as archives for record-keeping and back-up purposes only.

## **Collection of information**

By submitting your details to us via the contact form, we collect personal information about you in order for you to take full advantage of our services. To do this it may be necessary for you to provide additional information to us as detailed below.



Submission of your name, email address, address, telephone numbers, agreement on receiving updates and promotional material and other information. You may request access to this information at any time by contacting us directly.

#### **Disclosure**

Apart from where you have consented or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations where we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who could be harmed by such activities. Additionally, we may disclose personal information when we believe in good faith that the law requires disclosure.

We may engage third parties to provide you with goods or services on our behalf. In that circumstance, we may disclose your personal information to those third parties in order to meet your request for goods or services.

### Security

We strive to ensure the security, integrity and privacy of personal information submitted to our sites, and we review and update our security measures in light of current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secure.

However, we will endeavour to take all reasonable steps to protect the personal information you may transmit to us or from our online products and services. Once we do receive your transmission, we will also make our best efforts to ensure its security on our systems.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us. However, we will not be held responsible for events arising from unauthorised access to your personal information.

#### **Collecting Information for Users**

IP Addresses: Our web servers gather your IP address to assist with the diagnosis of problems or support issues with our services. Again, information is gathered in aggregate only and cannot be traced to an individual user.

Cookies and Applets: We use cookies to provide you with a better experience. These cookies allow us to increase your security by storing your session ID and are a way of monitoring single user access.

This aggregate, non-personal information is collated and provided to us to assist in analysing the usage of the site.

#### **Access to Information**

We will endeavour to take all reasonable steps to keep secure any information which we hold about you, and to keep this information accurate and up to date. If, at any time, you discover that information held about you is incorrect, you may contact us to have the information corrected.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us.



#### Links to other sites

We may provide links to websites outside of our websites, as well as to third-party websites. These linked sites are not under our control, and we cannot accept responsibility for the conduct of companies linked to our website. Before disclosing your personal information on any other website, we advise you to examine the terms and conditions of using that Web site and its privacy statement.

### **Google Analytics and AdWords**

We use Google products which may include; Google Analytics and Google AdWords. Google uses cookies to help serve the ads it displays on the websites of its partners, such as websites displaying AdSense ads or participating in Google certified ad networks. When users visit a partner's website, a cookie may be dropped on that end user's browser.

We use Google Analytics and AdWords to collect information on browsing statistics and habits which will allow us to make informed alterations and marketing decisions based on the use of your browsing habits.

### **Mailing List**

By accepting and agreeing to this Privacy Policy, you are submitting your personal information in consent to be added to our Mailing Lists.

Your information will not be sold or re-used outside of Origination.

## **Problems or questions**

If we become aware of any ongoing concerns or problems with our websites, we will take these issues seriously and work to address these concerns. If you have any further queries relating to our Privacy Policy, or you have a problem or complaint, please contact us. For more information about privacy issues in Australia and protecting your privacy, visit the Australian Federal Privacy Commissioner's website.

#### **Policy Updates**

This Policy may change from time to time and is available on our website.

# **Privacy Policy Complaints and Enquiries**

If you have any queries or complaints about our Privacy Policy please contact us.